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1) [Email migration: strategies and outcomes](#)



Jim Bostick, John Fritz, Kay Sommers, Jane Hesler

November 1997 **Proceedings of the 25th annual ACM SIGUCCS conference on User services: are you ready?**

Publisher: ACM Press

Full text available: [pdf\(745.15 KB\)](#) Additional Information: [full citation](#), [index terms](#)



2) [Email—the good, the bad, and the ugly](#)



Hal Berghel

April 1997 **Communications of the ACM**, Volume 40 Issue 4

Publisher: ACM Press

Full text available: [pdf\(264.66 KB\)](#) Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#)



3) [Using email and WWW in a distributed participatory design project](#)



Babak A. Farshchian, Monica Divitini

April 1999 **ACM SIGGROUP Bulletin**, Volume 20 Issue 1

Publisher: ACM Press

Full text available: [pdf\(601.80 KB\)](#) Additional Information: [full citation](#), [abstract](#), [index terms](#)



In this paper we present our experience from a distributed software development project supported with basic Internet tools. In particular we focus on how these basic tools can be used for supporting the involvement of users in the development process. We sketch some observations, presenting some advantages and disadvantages of using such a basic cooperation infrastructure. Finally we highlight some requirements for lightweight groupware systems overcoming the described drawbacks.

Keywords: CSCW, WWW, distributed projects, email, participatory design

4) [A case for document management functions on the Web](#)



Gail L. Rein, Daniel L. McCue, Judith A. Slein

September 1997 **Communications of the ACM**, Volume 40 Issue 9

Publisher: ACM Press

Full text available: [pdf\(415.20 KB\)](#) Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#)




5 Simplified applications for network computers

Don Gentner, Frank Ludolph, Chris Ryan

March 1997 **Proceedings of the SIGCHI conference on Human factors in computing systems**


Publisher: ACM Press

Full text available:  [pdf\(1.49 MB\)](#)Additional Information: [full citation](#), [references](#), [index terms](#)

Keywords: HotJava Views, Java, NC, Network Computer, Web, calendar, email, human interface design, minimalist, simplicity

6 ForumFebruary 2000 **Communications of the ACM**, Volume 43 Issue 2


Publisher: ACM Press

Full text available:  [pdf\(152.58 KB\)](#) [html\(24.75 KB\)](#)Additional Information: [full citation](#), [index terms](#)**7** SaveMe: a system for archiving electronic documents using messaging groupware

Stefan Berchtold, Alexandros Biliris, Euthimios Panagos

March 1999 **ACM SIGSOFT Software Engineering Notes , Proceedings of the international joint conference on Work activities coordination and collaboration WACC '99**, Volume 24 Issue 2

Publisher: ACM Press

Full text available:  [pdf\(1.47 MB\)](#)Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

Today, organizations deal with an ever-increasing number of documents that have to be archived because they are either related to their core business (e.g., product designs) or needed to meet corporate or legal retention requirements (e.g., voucher). In this paper, we present the architecture and prototype implementation of SaveMe, a document archival system that is based on network-centric groupware such as Internet standards-based messaging systems. In SaveMe, the actions of archiving, retriev ...

Keywords: Internet, archiving, groupware, messaging

8 Integrating electronic mail into university culture

David Dodds

September 1996 **Proceedings of the 24th annual ACM SIGUCCS conference on User services**


Publisher: ACM Press

Full text available:  [pdf\(592.11 KB\)](#)Additional Information: [full citation](#), [references](#), [index terms](#)**9** Walking away from the desktop computer: distributed collaboration and mobility in a product design team

Victoria Bellotti, Sara Bly

November 1996 **Proceedings of the 1996 ACM conference on Computer supported cooperative work**

Publisher: ACM Press

Full text available:  [pdf\(1.85 MB\)](#)Additional Information: [full citation](#), [references](#), [citing](#), [index terms](#)


Keywords: awareness, communication, distributed collaboration, field study, mobility

10 An asynchronous distance-learning course in data communications and networks

Howard Blum, David Sachs

December 1999 **ACM SIGCSE Bulletin , Working group reports from ITiCSE on Innovation and technology in computer science education ITiCSE-WGR '99**, Volume 31 Issue 4

Publisher: ACM Press

Full text available:  pdf(481.35 KB) Additional Information: [full citation](#), [abstract](#), [index terms](#)


This paper describes the concept of an asynchronous distance-learning course and its application to an elective course, *Data Communications and Networks*. Goals for the asynchronous course included providing facilities and opportunities for interaction and exchange of ideas among class members, analogous to the interactions which occur in a conventional class. Implemented as a Web-based course, a discussion board and email were heavily used to support class interactions. Some experiences w ...

11 Using the Internet to teach the Internet

David Marshall

August 1998 **ACM SIGCSE Bulletin , Proceedings of the 6th annual conference on the teaching of computing and the 3rd annual conference on Integrating technology into computer science education: Changing the delivery of computer science education ITiCSE '98**, Volume 30 Issue 3

Publisher: ACM Press

Full text available:  pdf(711.13 KB) Additional Information: [full citation](#), [abstract](#), [references](#), [citations](#), [index terms](#)



In recent years a methodology for Courseware design together with a number of Web based courses have been developed at Cardiff. A variety of disciplines have benefited notably C programming, X Window/Motif programming, Computer Vision, Image Processing, Computer Graphics, Artificial Intelligence and Parallel Computing. The range of provision of on-line support included access to lecture notes, exercises and their solutions to more interactive packages suited primarily for teaching and demonstrat ...

12 Phoneshell: the telephone as computer terminal

Chris Schmandt

September 1993 **Proceedings of the first ACM international conference on Multimedia**

Publisher: ACM Press

Full text available:  pdf(126.39 KB)  ps(242.40 KB) Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#)

Keywords: auditory user interface, digitized speech, interactive voice response, speech synthesis

13 MailCall: message presentation and navigation in a nonvisual environment

Matthew Marx, Chris Schmandt

April 1996 **Proceedings of the SIGCHI conference on Human factors in computing systems: common ground**



Publisher: ACM Press

Full text available:  pdf(1.22 MB)  html(46.83 KB) Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#)




Keywords: auditory I/O, interaction design, mobile computing, speech interface design, speech recognition

14 Telematics helpdesk for external students of computing at Deakin University



Gordon Davies, Brian J. Garner

-  December 1999 **ACM SIGCSE Bulletin , Working group reports from ITiCSE on Innovation and technology in computer science education ITiCSE-WGR '99**, Volume 31 Issue 4
- Publisher:** ACM Press
- Full text available:  [pdf\(391.16 KB\)](#) Additional Information: [full citation](#), [index terms](#)



15 NetNews

-  Dennis Fowler
September 1999 **netWorker**, Volume 3 Issue 3
- Publisher:** ACM Press
- Full text available:  [pdf\(410.19 KB\)](#)  [html\(27.87 KB\)](#) Additional Information: [full citation](#), [index terms](#)



16 Toward an integrated approach to information services support

-  John R. Supra, Brian Johnston
November 1997 **Proceedings of the 25th annual ACM SIGUCCS conference on User services: are you ready?**
- Publisher:** ACM Press
- Full text available:  [pdf\(1.10 MB\)](#) Additional Information: [full citation](#), [references](#), [index terms](#)

17 Resources, tools, and techniques for problem based learning in computing



-  Ainslie Ellis, Linda Carswell, Andrew Bernat, Daniel Deveau, Patrice Frison, Veijo Meisalo, Jeanine Meyer, Urban Nulden, Joze Rugelj, Jorma Tarhio
December 1998 **Working Group reports of the 3rd annual SIGCSE/SIGCUE ITiCSE conference on Integrating technology into computer science education**
- Publisher:** ACM Press
- Full text available:  [pdf\(69.36 KB\)](#) Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#)

18 Resources, tools, and techniques for problem based learning in computing

-  Ainslie Ellis, Linda Carswell, Andrew Bernat, Daniel Deveau, Patrice Frison, Veijo Meisalo, Jeanine Meyer, Urban Nulden, Joze Rugelj, Jorma Tarhio
October 1998 **ACM SIGCUE Outlook**, Volume 26 Issue 4
- Publisher:** ACM Press
- Full text available:  [pdf\(1.49 MB\)](#) Additional Information: [full citation](#), [abstract](#), [references](#), [index terms](#)

In a problem-based learning (PBL) environment, students work in groups on real-life problems and have the opportunity to determine for themselves what they need to learn in the relevant subject area(s). A common feature of problem-based learning is to provide students with a range of resources that assist them in solving the problems. This paper attempts to classify resources according to the educational functions and activities for which they will be used. It also discusses communication patten ...

19 The role of computer networks in development

-  Larry Press
February 1996 **Communications of the ACM**, Volume 39 Issue 2
- Publisher:** ACM Press
- Full text available:  [pdf\(330.41 KB\)](#) Additional Information: [full citation](#), [references](#), [citations](#), [index terms](#)

20 On site: the need for speed



Scott Tilley

July 1999 **Communications of the ACM**, Volume 42 Issue 7**Publisher:** ACM PressFull text available: [pdf\(120.66](#)[KB\)](#) [html](#)[\(17.24 KB\)](#)Additional Information: [full citation](#), [index terms](#)

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